

**Colonel Pananon:**

All right, good afternoon Facebook friends and family and those that are following this particular episode of our virtual town hall and we will be starting here with about an hour session. Right now our goal is to address some of the recent changes that were presented by the SECDEF to the force with the Stop Movement in place until 30 June. Some of the things that I really want to make sure that we cover are that this is guidance that has been put out. It gives us more direction, but it doesn't bind us some ways. So what we have assembled here is our team of experts to help give you information that is more pertinent to those that are in the UK. I would also remind you that this isn't just for Team Mildenhall. We also under certain portions of this have direct responsibility for members who work with the 48<sup>th</sup> fighter wing. To give you proper context, if we are just talking house hold movements, in and out processing individuals, It looks like right now we are going to be in the upward neighborhood of between 1400-1500 movements between the two bases. In normal constructs, without pre-pandemic issues or concerns effected by policies in the UK like lockdown, that probably wouldn't be too difficult to navigate. But with all the layers of policy in place. With guidance we continue to receive along with host nation guidance all play a part in this process we play into over the next couple of months. What I want to do is introduce our panel of experts, and I'll let them speak briefly. Tell you why they're hear and what they want to address. First in the queue I'm going to ask Capt. Geary from the FSS and he is going to talk about in and out processing.

**Capt. Geary**

Good afternoon ladies and gentlemen, I'm Capt. Geary here with MPF. My team and I are here to talk you about Stop Movement, specifically, in and out processing the base while this is in effect. So as you all know the Stop Movement has ben extended to 30 June and with that they have outlined some more exemptions to this process, so I'm going to go through those and then I will talk about the in and out processing quickly. First of all with the exemptions, any Airmen that have finaled out with the MPF and were told to remain in place can now continue without an ETP. Those who were told to remain in place that have not finaled out with the MPF, however, they no longer occupy permanent quarters or all there house hold goods were picked up prior to the Stop Movement directive can now also proceed without an ETP. Dependents that were delayed from concurrent travel with the sponsor are able to continue. And the members that were in route to their final destination can now continue without an ETP. If you do not fall into any of those processes or any of those conditions an ETP will be required under the same general conditions; routed through your chain of command up to the first GO and either for mission essential hardship or humanitarian requirements and then you can continue. Lastly, those who were on TDY or leave while this directive is in effect, they are authorized to return to their duty station without an ETP. So with all of those exemptions, there is definitely going to be more moves, and with that being said, some units might see new arrivals coming because some members already initiated travel prior to this going in. And if you do get a new arrival, we are asking CSS's to gain the member, the member go into their quarantine, and then when they come out they can reach out to MPF and continue to in process to the base. As far as out processing goes, if your DEROS and RNLTD was affected by the Stop

Movement, AFPC will go in and push out your DEROS and RNLTD with no action required by the MPF or the member, as of right now. Furthermore, those that had to get retainability to accept an assignment will not have to get retainability again based on the Stop Movement. That is the guidance we have at this time, however, that is subject to change. If there are changes, we will be sure to push them out as quickly as possible to everyone. Those individuals that have an assignment, but have not received their orders, at this time we ask you to continue to out process while this is in effect because when the Stop Movement is lifted there is going to be a huge influx of people trying to depart and we are trying to prevent as many unnecessary delays as possible and that is definitely potential to slow down getting out processed. Lastly, if you fall under one of the exemptions that I outlined and you have your orders and they need amendments, currently we are doing a memo in lieu of amendments. We have already contacted all CSS's about how to complete the form, so please get with the CSS and they will get with MPF and we will coordinate with getting that form complete and you will be able to proceed with that. So that will be your amendments. I hope I have covered some of the questions you may have. If you have any other question, feel free to ask. Thank you for your time and I can now send it over to you, sir.

**Colonel Pananon:**

That was an excellent intro, and I'm sure that will drive some questions and maybe help clarify some things. Next up in the queue is probably some one that's going to potentially get a lot of questions. I think I have already seen some in the mainstream that we are receiving right now. Chief select Ritz.

**(C)MSgt Ritz:**

Thank you, sir. Good afternoon ladies and gentlemen, I'm SMSgt Ritz from the 100<sup>th</sup> LRS and also the Traffic Management Officer for the tri-base area. First and foremost, let me talk about safety for both family members and our movers. We are taking every precaution to make sure everyone is safe during household goods movement that we are currently taking care of. As you may have already know, we are under a DOD Stop Movement, which hinders who we can help at this time. In the UK we are also under some restrictions through our host nation. Our movers are not at full capacity currently we are at 40% capacity handling moves. During this 40% capacity, we are limited of what we are capable of handling. Under the DOD Stop Movement and under the personal property advisory, we are able to handle: retirements and separation, ETPs that are covered by either essential or mission essential moves, humanitarian or hardships. These ETPs must be signed by a general officer authorized to waive the PCS process. Also, just added this week into the exemptions are the AETC moves for those selected for particular training courses that are listed with the MyPers attachment. Also and GFM (Global Force Management) deployment related PCS's, we are able to move forward with those. As well as household goods, my team with passenger travel is standing by to help with any travel that is authorized during this Stop Movement that falls under the same criteria as the DOD Stop Movement. One further that I wanted to add is pets. I know pets are an extremely hot topic while PCSing and my team with do our best to help. Our SATO/CTO will try to arrange your personal pets movement. When they have exceeded those capabilities, it is on the member to find a suitable carrier or substitute, to help move your pet forward. We can point you in the right direction. We have several companies out there that the

government doesn't sponsor, but we can give you names of companies that are out there to help. We look forward to more questions as this carries on. Back to you, sir.

**Colonel Pananon:**

Excellent, thank you very much, and I know there are people out there that have furry families and there definitely curious about how that is going to happen. So speaking of furry families, lets speak about furry money and Sgt Harley, what about you...

**MSgt Harley:**

How is everyone doing this evening? I'm MSgt Harley the finance operations flight chief, and that sections goes along with the customer service aspect of the PCS process in and out. We know the PSC process can be a very stressful time and we want to make that easy for you and everybody's situations are different so to address your specific situation you can contact us at 238-8851 or email our org box at 100 [CPTS.FMFS@US.AF.MIL](mailto:CPTS.FMFS@US.AF.MIL). One thing I do want to key-in on is the government travel card. PCSing especially overseas can be very expensive so make sure your GTC limit is sufficient enough to cover your expenses. Also, you want to verify that your government travel card is put into mission critical status that way the bill won't be due after 30-days and give you sometime to get you voucher filed and get paid out for it. Another hot topic is temporary lodging allowance. For the folks that are PCSing out luckily that has been extended. Once you get with the housing office, file you TLA increments in 10 day increments and we will get that paid for you. I look forward to answering all your entitlement questions, I have my team standing by answering all your questions in the comments. Thank you.

**Colonel Pananon:**

Okay, Sgt Harley and I can attest he does have a Harley. Thank you again. How about Sgt. Quinn from the medical perspective. Can you talk to us about medical clearances?

**TSgt Quinn:**

Yes, sir. I'm TSgt Quinn from the base operational medical clinic NCOIC of medical standards. I'm here to answer any questions regarding medical clearances for both active duty and dependents and any questions about the changes in those virtual appointments that we are doing with those processes. Right now all members have to initiate, for active duty members, will initiate through their IMR through the medical clearance tab and that will also provide them with our org box that they can email with their additional documentation and any kind of communications we can have virtually instead of face-to-face. Then with the EFMP process for dependents that is still being coordinated virtually, as best as we can, but that is all done with the EFMP office and that is still proceeding as normal.

**Colonel Pananon:**

Okay, Sgt Quinn. Thank you for that round up. How about from the First Sergeant Perspective? Senior Rector...

**SMSgt Rector:**

Good afternoon Team Mildenhall. SMSgt Jeremy Rector here. I'm the first sergeant for the 100<sup>th</sup> LRS. So moving can be a stressful time anytime in your career, but obviously with COVID-19 going on right now it can be a little more stressful, so with that, first sergeants are standing by available to help and put you in contact with those agency that can help you. For those of you that don't know or maybe not familiar with first sergeants and what we do, we can do a wide range of things and help you out with a lot of different stuff. What I'd like to say is we're the person to go to if you don't know who to go to, so whether you are active duty or a spouse, contact you first sergeant just to find out who you need to contact and I'll be standing by for any questions, so just post them in the comments below. Back to you, sir.

**Colonel Pananon:**

Thanks, shirt, and you know of course we have some bandwidth issues here. I'll let you know Jeremy that the image on the screen while you were frozen was not very flattering. Okay, how about from the Airman and Family Readiness Center...Ms. Beverly Piñero.

**Ms. Beverly Piñero:**

Hi, good afternoon, this is Bev from the A&FRC one-stop shop. We are here from 8-5 fielding any kinds of questions or concerns. Addressing any needs, we are really trying to tailor our services to any kind of individual needs and offer all kinds of virtual solutions. We have convenient Air Force Aid options. We are still facilitating separations and retirements. We are basically just available for anyone's needs. We are just looking at creative solutions to get those things addressed and accomplished. We are also working very closely with support organizations, like Wing Safety, Pass and Registration who are facilitating one-on-one drivers course and testing sessions. Walking folks through what is required to register their vehicles. So, these services are available, we're just handling them as needed based on circumstances, anticipating that when we do have an influx of newcomers, we will bring back our newcomers orientation, probably a modified version of that, and continue to assess the needs as they are presented to us.

**Colonel Pananon:**

Okay, thank you, Beverly. I do appreciate that and everything they do with a lot of the opportunity we have put in place to protect our enterprise here, Airman and Family Readiness Center still remains open for business, as do all of our services with some limited operations and or virtual operations. Let's talk about virtual operations by way of school...Over to our School Liaison Officer, Ms. Erin Chae.

**Erin Chae:**

Alright, thank you so much. My name is Erin Chae, and I am the school liaison. I cover both Lakenheath and Mildenhall. I just wanted to let you know that we are still here and available to help and assist in any way that we can. And we do advocate and advise our families and local schools and our commanders on all issues that relate to our children's education services, anywhere from about 2 years old to about 18 years old. During this time as everyone is on kind of a digital learning platform we are focused on making sure that our families are provided with all the necessary tools and resources for a really successful digital education experience. And we want to make sure that that is something you feel positive about and if not, please let the schools know or let me know so we can you get the best education experience. I know the number one hot topic question for me is "when are the schools opening?" and the difficult answer to that is that we are unsure. We are still unsure if DODEA is going to be able to open doors for the rest of the school year. As time goes on and every day ticks away, it seems more and more likely that we will not be opening doors for this school year, but we are looking at how the installations can support opening doors for the next school year. It doesn't mean that they can't open doors for the end of this school year, but please be prepared for that, and speaking of which, even though doors are closed and everyone is doing digital platform learning, reregistration is open it is currently and you should have all gotten some emails or seen some Facebooks from each of the schools on base saying to reregister you students for school next year. And that's really important, even though you might be on the fence. You don't know if you're going to move. You don't know if you're going to extend out. Even with those uncertainties, it is important that you reregister your child. Even if you have any inclination that you are going to extend and stay out because the schools really need those numbers to have the right amount of teachers and support when school opens back up next year. So if you are new and you just PCSed in, in the middle of all of this and you haven't registered your children for DODEA schools, but that's what you are planning to do. Go ahead, everything is online. You can go to [DODEA.edu\dors](https://dodea.edu/dors) and there are two things that popup. One is for new registration and the other is for reregistration of current students. So make sure that if you are already a current student you go to the reregistration button and put all your information in so they know how to staff for next school year. If your children are going to UK schools, obviously you are also doing some sort of virtual learning platform, and registration for UK schools deadlines were back to October for secondary schools and January for Primary schools. So you should have also been connected to that online platform from your individual schools. If you have not, please reach out to the schools. They can still be reached over the phone and through emails. So please connect with them. If you are new and just PCSed in please go to the county council website. They are the ones that are going to locate the schools you're going to go to by the place of your residence. And one last thing, if you're getting ready to PCS out over the summer, our office has put together a transition check list so there nothing that you forget when you have PCS out. There is just a quick little checklist that you can go through and will tell you to pick up your kids

forms, their transcripts. Making sure you've done all the things you need, and we wanted to give some information about what's called the interstate compact that is especially important if you're going back to the states, that they understand that school districts don't stand in the way of transferring you kids into the new school properly without any hang ups. And so, that policy helps you to make sure that you have people backing you up as you transfer from school district to school district. So that is all I have for you today. Thank you so much for this opportunity to come and speak to you.

**Colonel Pananon:**

Okay, thank you Ms. Erin. I know as a parent and I'm sure there are a lot others out there that really want to bend you ear on this topic. How about from the Red Cross...Ms. Lisa Annert

**Lisa Annert:**

Good afternoon, I'm Lisa here form the Red Cross. Our office actually covers all personnel that are stationed or based out of the UK, whether you are on island or you are not. So this is basically to everybody worldwide, not just here. I've been getting who questions about Red Cross messages, whether we are still processing Red Cross communication messages as normal. The short answer to that is yes, absolutely. We are available 24 hours a day, 7 days a week. We have modified our in office hours, so the quickest way to get ahold of your local Red Cross office is to go to our Facebook page which is American Red Cross UK. You can shoot us a message, we monitor that pretty much all day and into the evening, as well as our Lakenheath Red Cross email and that's [RAFLakenheath@RedCross.org](mailto:RAFLakenheath@RedCross.org). You can send us an email via that, if you just have some basic questions. Just a reminder, to start your message you don't have to start that in person. You as a service member or family can start a message over the phone via the Hero Care app, which if you don't have it I highly suggest that you download it. It's free for everyone. And also via our Red Cross website. You can find the links on there to do that as well. And just for your awareness with the situation that's going on, especially with illnesses that may be COVID related, we are seeing some delays in getting notifications for that for messages. One thing that we noticed a little bit, just because of the protocol that is around a COVID patient, us being able to get that information can be delayed with the medical staff because of course they're being worked pretty hard right now. Otherwise, the process remains the same. The approval process of course remains the same and that is through your chain of command. The Red Cross doesn't approve any emergency leave and then we do generally try to give you the best information that we of course have for policies and procedures, but a lot of times we will just direct you to your first sergeants because they are going to be the subject matter experts for that. Beware of that as well, and then we are also here for financial assistance, whether that is emergency leave and travel related or that is for some other emergent reason. We are still working on behalf of the aid societies. That has not changed at all, and in addition we do have other referrals depending on what your situation is that we can offer you both overseas and for any situations that are happening back CONUS with family members and move related things. So if you have any questions, feel free to shoot them our way we are here to help. If you want to participate in Red Cross resiliency, we do have quite a few different areas that we have to offer. Please check out our Facebook page because we're here to support you through these hard times, and I thank you for your time.

